

Below you will see an outline to assist in obtaining a needed appointment for Newborns of a COVID -19 positive parents.

1. Refer to attached form for instruction to give to patient prior to discharge
 - a. Complete patient name and appointment date and time prior to giving to patient. Providers should be aware that the appointments will only be made on Tuesday and Fridays at 2pm and 3pm on these days each week.
3. Call the **CNE access center at 736-1988, or ext. 31988**
 - a. Advise the access center that you have a Fast Track Baby for direct scheduling with Dr. Lukankina
 - b. Obtain date and time from scheduler and provide needed patient information
4. Post discharge summary, and any pertinent medical information should be faxed to the office of **Dr. Lukankina at: 729-6203(fax)**
5. Should you have any questions for the **office**, please call them at: **729-2582**

To help you to understand the process, the patients should be informed of the following:

- Patient will park in designated parking spot as assigned by the security booth
- Patient will present at the door where they will be greeted by staff in full PPE
- Patient and family will be led directly to a patient room where they will be
 - Checked in
 - Appointment completed
 - Follow up apt made
 - Checked out
- Patient will be escorted to exit by staff

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Welcome to CNEMG-Pediatric Services
Newborn Wellness Fast Track Visit

Thank you for making your appointment with CNEMG- Pediatric Services and congratulations on the newest addition to your family! CNEMG is committed to providing you with safe, knowledgeable, and quality care.

In an effort to assist you with the navigation of your appointment, we have included some important information for your visit with Dr. Lukankina.

Appointment location: 111 Brewster Street, Pawtucket RI-Ambulatory Entrance

- ✚ Please be prepared to wear a face covering for yourself and your partner prior to presenting to the guard shack. This is for your safety as well as the safety of others in the community. Please remember to keep your mask on for the duration of your time on campus.
- ✚ Upon arrival to the campus, you will proceed to the guard shack and advise that you are here for a **Newborn Fast Track Visit**. -
- ✚ Once identified, you will be directed to drive to a designated area of the building where you will be guided to your provider's location.
- ✚ Registration will take place in the exam room, and there will be no need to wait in a waiting room or be concerned that your newborn will come in contact with others during this time.

Patient Name _____ **NEWBORN FAST TRACK VISIT**

Appointment Date and Time _____

It is helpful if you arrive 10 minutes prior to your appointment for the following items to be completed:

- PATIENT FORMS
- REVIEW OF ANY MEDICAL RECORDS
- INSURANCE CARDS AND VALID PHOTO ID

We ask that you please contact us directly at 401-729-2582 if you cannot keep this appointment or will be running late. We understand that sometimes obstacles occur, causing a patient to arrive late, our goal is to provide you care that same day; however, we ask that you please contact us directly with any changes in your ability to present for your appointment.

Thank you again for trusting in CNEMG-Pediatric Services. We look forward to meeting you soon.

CNEMG-Pediatric Services Physicians and Staff.